# FUNDAMENTALS OF BUSINESS PROCESS MANAGMENT

*"BPM is a fundamental principle that businesses should be engaging with. Even at a basic level it prevents businesses from running inefficiently and wastefully."*

This 5-day course embraces the inter-disciplinary nature of Business Process Management (BPM) by introducing a wide range of fundamental concepts, methods and tools for managing business processes, stemming from different fields such as information technology, organisational management and industrial engineering.

The course walks participants through the various phases of the BPM lifecycle, from process identification through to process discovery, process analysis, process redesign, process implementation and process monitoring, and for each phase, it exposes the main techniques and tools.

## Who will benefit from this course?

This course will benefit those who want to gain or strengthen process management capabilities. The course is relevant to:

» business analysts involved in process modelling and improvement projects
» IT staff involved in process automation initiatives
» Executives involved in BPM and strategic development projects.

*"Here at Melbourne Uni, we have a very active BPM research team. As a result, our courses are directly informed by the latest developments in BPM practice – much of which is coming from our own application-oriented research program."*
**– Professor Marcello La Rosa**

## The course will cover:

» The principles behind systematic management of business processes
» How to identify, classify, organise, model, prioritise, and analyse business processes
» Assessing the impact of business process changes
» Identifying and analysing business improvement opportunities based on business process models
» Using IT to design process automation solutions
» Process monitoring dashboards
» Process mining

This course is recognised by the ABPMP and fulfils requirements for their CBPA certification (available on passing our course exam (AUD600 + GST)).



## Corporate Course

**This is currently only available in corporate mode.**
Courses are typically run as full-day workshops (9am-5pm) and are delivered on a client's premises.

## Fees

Courses for up to 10 participants attract a minimum fee of AUD8,000 + GST per day. There is no minimum number of participants required. For groups larger than 10, fees are calculated at AUD800 + GST per person per day.

## Course duration

This course will be delivered over 5 days by Professor Marcello La Rosa, Deputy Head of School (Engagement) and Leader of the Information Systems Group in the School of Computing and Information Systems. Delivery mode can be negotiated as required (i.e. over multiple weeks).

### CONTACT US TO CHAT ABOUT YOUR COMPANY'S COURSE TODAY

## Enquiries

**+61 3 8344 0149**
Monday to Friday 9am to 5pm AEST/AEDT, weekends and public holidays 10am to 5pm AEST/AEDT
**continuing-education@unimelb.edu.au**