



BUSINESS PROCESS MODELLING

Start discovering, understanding and improving how your business processes operate with this practical three-day workshop on Business Process Modelling.

This course provides an in-depth coverage of process modelling with the Business Process Model and Notation (BPMN), the official industry standard. BPMN provides a large variety of options for process modelling including the ability to document complex interactions between different business parties. This course will introduce relevant concepts incrementally using hands-on examples and case studies, as well as presenting a range of discovery methods for collecting and organising relevant information for creating a process model (such as workshops, interviews and documents analysis).

As you move beyond process modelling tools, you will learn how standards like BPMN can be used to systematically identify and classify business processes in a process architecture, and how to prioritise their management with a process portfolio, using a Business Process Management lens.

Who will benefit from this course?

This course addresses the needs of professionals who would like to gain or strengthen their process modelling capabilities.

It is relevant to business personnel involved in organisational modelling and improvement projects, such as project managers, business analysts and process architects. It is also suitable to IT staff involved in process automation initiatives, as well as managers leading BPM and strategic development projects.

If you define the problem correctly, you almost have the solution.

– Steve Jobs

The course will cover:

- » Introduction to business process management (BPM)
- » Positioning of process modelling in the BPM lifecycle
- » The Business Process Model and Notation (BPMN) standard.
 - Basic and advanced control-flow modelling
 - Modelling of process objects and resources
 - Event handling and exception handling
 - Complex exception handling
- » Process model quality and conventions
- » Overview of the Decision Model and Notation and the Case Management Model (DMN) and Notation (CMMN) standards for decision modelling and case handling.
- » Process discovery roles, methods and challenges
- » Process identification and process architectures

Corporate Course

This is currently only available in corporate mode.

Courses are typically run as full-day workshops (9am-5pm) and are delivered on a client's premises.

Fees

Courses for up to 10 participants attract a minimum fee of AUD8,000 + GST per day. There is no minimum number of participants required. For groups larger than 10, fees are calculated at AUD800 + GST per person per day.

Course duration

This course will be delivered over 5 days by Dr Artem Polyvyanyy, Senior Lecturer in Business Process Management in the School of Computing and Information Systems. Delivery mode can be negotiated as required (i.e. over multiple weeks).

**CONTACT US TO CHAT ABOUT
YOUR COMPANY'S COURSE TODAY**

Enquiries

+61 3 8344 0149

Monday to Friday 9am to 5pm AEST/AEDT, weekends and public holidays 10am to 5pm AEST/AEDT
continuing-education@unimelb.edu.au